

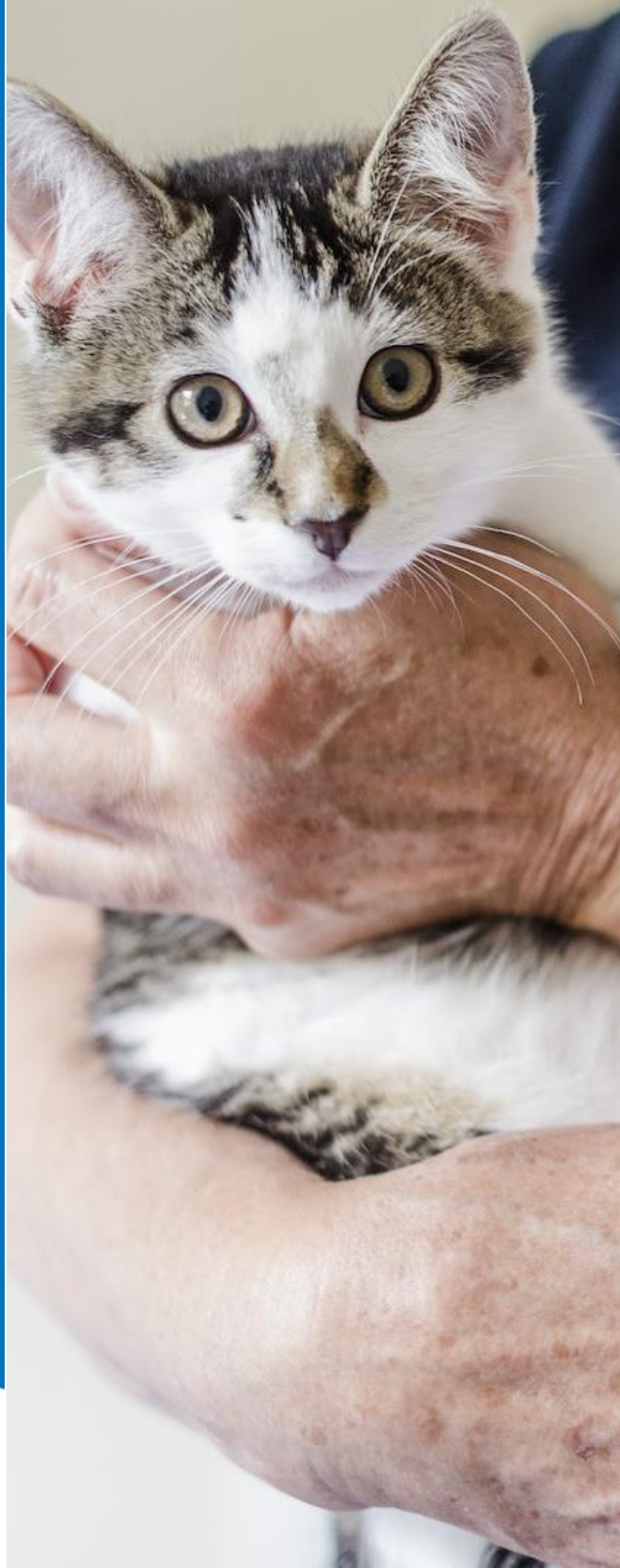
Thank you for booking a Blue Cross Education talk! To keep everyone safe we ask that you read our in person or digital codes of conduct carefully.

IN PERSON TALK CODE OF CONDUCT

- Ensure an adult member of staff (and not a child) escorts the Blue Cross speaker
- There is at least one member of staff is always there to supervise the children throughout
- The washing of hands or use of hand sanitiser is done regularly (on arrival, after touching surfaces and when leaving the venue for volunteers)
- We are made aware of any policies or procedures in advance of the visit
- We are able to maintain a safe space and distance from others at all times
- Physical touching of the speaker and their equipment is limited

To reassure you, our volunteers will be following the below advisories:

- To carry personal hand gel and face masks and/or visors
- To keep all equipment and uniform clean
- To have only visited a school or group once every five days
- To let you know if a speaker has tested positive for Covid-19 within 2 weeks of a visit
- To be flexible in our delivery and do our best to offer our talk online if required



Pets change lives
We change theirs

VIRTUAL / DIGITAL TALK CODE OF CONDUCT

- Check all your technology. If you're not sure something works you can always book in a test call
- Please arrange for everyone to click the link ready at least 5 minutes before the start
- **ALWAYS** ensure that there is an adult present. If for any reason this is not possible, we may have to rearrange
- It is helpful for the teacher or leader to nominate children when prompted by the speaker
- When working on group tasks, please mute or allow for mics to be muted
- The digital session may make use of the chat box function. We ask that children remain kind and courteous at all times
- **NO PETS ON SCREEN.** We kindly ask that our audience do not show us any pets on screen. This is to ensure that we do not put any person or pet in a situation where they may be at risk

TROUBLESHOOTING: If the speaker connection fails, please stay in the meeting room as the speaker will do their best to reconnect. If issues persist, they will contact you by phone or email and where necessary, look to rearrange the session.

Thank you for your cooperation. If you have any concerns or any questions please email us on education@bluecross.org.uk or call us on 0300 111 9850



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